

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT	Richard Seward
TITLE	A METHOD OF ENABLING A WIRELESS INFORMATION DEVICE TO ACCESS CUSTOMER SUPPORT SERVICES
US FILING DATE	April 7, 2006
SERIAL NO.	10/575,069
CONFIRMATION NO.	6589

FILED ELECTRONICALLY ON USPTO EFS-WEB BY MARK D. SIMPSON, ESQ. – REG. NO. 32,942

COMMISSIONER OF PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450

REQUEST FOR CORRECTED FILING RECEIPT

Dear Sir:

Attached is a copy of the official Filing Receipt issued by the U.S. Patent and Trademark Office in the above matter. We note an error with regard to the assignment information. The assignment was recorded in the name of Symbian Software Ltd. on February 26, 2007. A copy of the electronic Patent Assignment confirmation receipt is enclosed evidencing the correct name of the assignee as Symbian Software Ltd.

We have also marked up the enclosed Filing Receipt to indicate the changes made to the assignment information.

In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit Deposit Account No. 19-5425.

In view of the above, Applicant respectfully requests the issuance of a Corrected Filing Receipt.

Respectfully submitted,

Richard Seward

By /Mark D. Simpson/
Mark D. Simpson, Esq.
Attorney for Applicant
Reg. No. 32,942

Synnestvedt Lechner & Woodbridge LLP
P.O. Box 592
Princeton, NJ 08542-0592

Tel (609) 924-3773
Fax (609) 924-1811



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
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APPL NO.	FILING OR 371(c) DATE	ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	TOT CLMS	IND CLMS
10/575,069	02/23/2007	2617	1030	5035-239US/P32,223USA	19	2

CONFIRMATION NO. 6589

20802
 SYNNESTVEDT LECHNER & WOODBRIDGE LLP
 P O BOX 592
 112 NASSAU STREET
 PRINCETON, NJ 08542-0592

FILING RECEIPT



OC000000023113657

Date Mailed: 03/28/2007

Receipt is acknowledged of this regular Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please mail to the Commissioner for Patents P.O. Box 1450 Alexandria Va 22313-1450. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Richard Seward, London, UNITED KINGDOM;

Assignment For Published Patent Application

~~Intuwave Limited, Berkshire, UNITED KINGDOM~~

Symbian Software Ltd., London

Power of Attorney: The patent practitioners associated with Customer Number 20802.

Domestic Priority data as claimed by applicant

This application is a 371 of PCT/GB04/04287 10/08/2004

Foreign Applications

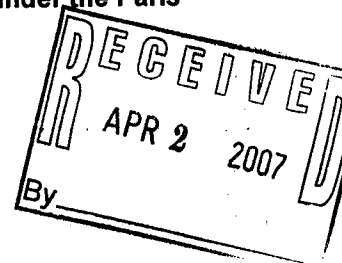
UNITED KINGDOM 0323549.6 10/08/2003

If Required, Foreign Filing License Granted: 03/26/2007

The country code and number of your priority application, to be used for filing abroad under the Paris Convention, is **US10/575,069**

Projected Publication Date: 07/05/2007

Non-Publication Request: No



Early Publication Request: No

Title

Method of enabling a wireless information device to access customer support services

Preliminary Class

455

PROTECTING YOUR INVENTION OUTSIDE THE UNITED STATES

Since the rights granted by a U.S. patent extend only throughout the territory of the United States and have no effect in a foreign country, an inventor who wishes patent protection in another country must apply for a patent in a specific country or in regional patent offices. Applicants may wish to consider the filing of an international application under the Patent Cooperation Treaty (PCT). An international (PCT) application generally has the same effect as a regular national patent application in each PCT-member country. The PCT process **simplifies** the filing of patent applications on the same invention in member countries, but **does not result** in a grant of "an international patent" and does not eliminate the need of applicants to file additional documents and fees in countries where patent protection is desired.

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PATENT ASSIGNMENT

Electronic Version v1.1
Stylesheet Version v1.1

02/26/2007
500228961

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	ASSIGNMENT
CONVEYING PARTY DATA	
Name	Execution Date
Richard Seward	02/07/2007
RECEIVING PARTY DATA	
Name:	Symbian Software Ltd.
Street Address:	2-6 Boundary Row
City:	London
State/Country:	UNITED KINGDOM
Postal Code:	SE1 8HP
PROPERTY NUMBERS Total: 1	
Property Type	Number
Application Number:	10575069
CORRESPONDENCE DATA	
Fax Number:	(609)924-1811
<i>Correspondence will be sent via US Mail when the fax attempt is unsuccessful.</i>	
Phone:	609-924-3773
Email:	mchristos@synnlechn.com
Correspondent Name:	Mark D. Simpson, Esq.
Address Line 1:	Synnestvedt Lechner & Woodbridge LLP
Address Line 2:	P.O. Box 592, 112 Nassau Street
Address Line 4:	Princeton, NEW JERSEY 08542
ATTORNEY DOCKET NUMBER:	5459-139US/32223 USA
NAME OF SUBMITTER:	Mark D. Simpson
Total Attachments: 2 source=Assignment#page1.tif source=Assignment#page2.tif	

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